

A. Data of Complaints Against ATSL as Debenture Trustees (DTs) for the month of June 2025

Data for the month ending June 2025

S.No.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month^		Average Resolution time^^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0	

B. Data of complaints in respect of Non-Convertible Debt Securities dealt by ATSL as Debenture Trustees (DTs) for the month of June 2025

Data for the month ending June 2025

S.No.	Received from	Carried forward from previous month	Received during the month	Total Pending \$	Resolved**	Pending at the end of the month^		Average Resolution time^^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	1	2	1	2	1	0	3
2	SEBI (SCORES)	2	2	1	3	1	0	9
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total	3	4	2	5	2	0	

**Should include complaints of previous months resolved in the current month, if any.

^Should include total complaints pending as on the last day of the month, if any.

^^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

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Name of the issuer	No. of complaints	Reason for Pendency
Paisalo Digital Limited	1	ATSL received a complaint on SCORES portal on May 18, 2025, w.r.t to TDS deduction and Forms related to TDS deduction for the issuance bearing ISIN INE420C07049 issued by Paisalo Digital Limited("Issuer"). Accordingly, ATSL submitted its Action Taken Report on May 28, 2025. The investor opted for first level review with the TAI on June 12, 2025.ATSL submitted the Action Taken Report to TAI through email dated June 18, 2025. Further, the Complaint was auto escalated to SEBI on June 22, 2025.
Keertana Finserv Private Limited	1	ATSL received a complaint through email dated June 09, 2025 w.r.t regarding the TDS deducted on interest payments received in case of the Non-Convertible Debentures ("NCDs") bearing ISIN INE0NES07113 issued by Keertana Finserv Limited ("Issuer") for which Axis Trustee Services Limited ("ATSL") acting as Debenture Trustee. On receipt of the complaint, ATSL on prompt basis taken up the issue with the Issuer company and provided response to the investor on June 11, 2025. However, investor raise further queries and ATSL responded the same on June 24, 2025. Awaiting response of the investor

#Month – wise complaints data on half yearly basis (on aggregate basis)

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	January, 2025	0	3	3	0
2	February, 2025	0	7	6	1
3	March, 2025	1	4	2	3
4	April, 2025	3	5	7	1
5	May, 2025	1	9	7	3
6	June, 2025	3	4	5	2
	Grand Total		32	30	2

#The information includes complaints from A+B as above

Trend of annual (Financial Year) disposal of complaints					
SN	Year	Carried	Received	Resolved	Pending
1	2020-21	155	199	90	264
2	2021-22	264	149	204	209
3	2022-23	209	16	32	193
4	2023-24	193	18	210	1
5	2024-25	1	32	30	3
6	2025-26	3	18	19	2
	Grand Total		432	585	2